

## USER GUIDE TO TRANSCUST

# How to send Urgent Market Messages to the Elia Group Inside Information Platform via the application TransCust

This document provides the information to Market Participants to connect to Elia's TransCust application and to send Urgent Market Messages (UMM's) about consumption outages to the Elia Group Inside Information Platform (Elia Group IIP).



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# 1. General context

## 1.1 Elia Group Inside Information Platform

The new ACER Guidance v5 obliges market participants to publish their REMIT inside information on an official listed Inside Information Platform as of the 1<sup>st</sup> of January 2021. Before this date, inside information was published on the website of each market participant.

Elia Group decided to become an inside information platform (Elia Group IIP) and feeds this platform with current applications being used to feed the ENTSOe Transparency Platform and elia.be.

For consumption outages, this tool is TransCust and is used since various years by Grid Users to send UMMs of planned and unplanned consumption outages to Elia.

Market participants have to confirm and sign a contract with Elia, before allowing any publication on the Elia Group IIP via TransCust.

## 1.2 TransCust

TransCust is the Elia's application used to allow the consumers to send Urgent Market Messages regarding Consumption Outages that will be published on ENTSOe Transparency Platform, on Elia's website, and on the Elia Group Inside Information Platform.

# 2. Definitions and mapping

## 2.1 Definitions

The following table explains the terminology used by the Elia Group Inside Information Platform and the corresponding mapping to the TransCust terminology is shown in section 2.2.

Terms	Definitions
<b>Affected Asset or Unit</b>	The official name of the generation or production unit, consumption unit, transmission, or other electricity asset.
<b>Affected Asset or Unit EIC Code</b>	This field identifies the consumption unit by its EIC code. It includes the EIC W, T or Z code of the facility that is unavailable.
<b>Available Capacity</b>	The field 'Available capacity' measures the capacity of the facility concerned that will not be affected by the event, i.e.: the capacity that will remain available.
<b>Bidding Zone</b>	The field 'Bidding Zone' provides the identification of the bidding zone(s) where the affected asset or unit is located using the EIC Y coding schema on the areas for inter System Operator data interchange.
<b>Event Start</b>	The field 'Event start' describes the expected (if future) or actual (if past) starting time and date of the relevant event. This field together with the 'Event stop' field allows the knowledge of the timeframe of the event and the assessment of its potential impact on wholesale energy prices.  The timezone on the dashboard is presented on local time, while the timezone in the 'Export' files are presented on UTC time.

<p><b>Event Status</b></p>	<p>The field 'Event Status' allows the distinction between UMMs that contain the most recent information on an event and can still influence trading decisions, and UMMs that are already outdated or that were updated:</p> <ul style="list-style-type: none"> <li>- 'Active' refers to a UMM that contains the most recent update on an event that will occur in the future or is occurring.</li> <li>- 'Dismissed' refers to a UMM that is not valid anymore due to the fact that it was cancelled, withdrawn or updated in the meantime.</li> <li>- 'Inactive' is used for UMMs containing the most recent update on an event that already occurred in the past.</li> </ul>
<p><b>Event Stop</b></p>	<p>The field 'Event stop' describes the estimated (if future) or actual (if past) time and date at which the relevant event stops(ed). This field together with the 'Event start' field provides the timeframe of the event and the assessment of its potential impact on wholesale energy prices.</p> <p>The timezone on the dashboard is presented on local time, while the timezone in the 'Export' files are presented on UTC time.</p>
<p><b>Fuel Type</b></p>	<p>The field 'Fuel Type' gives additional information on the source of energy used by the production or generation unit concerned (not relevant for consumption outages).</p>
<p><b>Installed Capacity</b></p>	<p>The field 'Installed capacity' measures the nominal generating/transmission/consumption capacity. It is the maximum electrical active power/ energy interchange the facility can produce/transmit /consume continuously throughout a long period of operation in normal conditions, under relevant security standards.</p>
<p><b>Market Participant</b></p>	<p>The official name of the consumer(s) that falls under the obligation of Article 4 of REMIT, regarding the specific event.</p>
<p><b>Market Participant EIC Code</b></p>	<p>This field identifies the consumer by its EIC code obtained while registering in accordance with Article 9 of Regulation (EU) No 1227/2011.</p>
<p><b>Message ID</b></p>	<p>This field aims to capture the identifier of the message issued by the consumer or by someone acting on its behalf.</p>
<p><b>Publication Date/Time</b></p>	<p>The field 'Publication date/time' defines the point in time when the inside information was disclosed to the public through the UMM.</p> <p>The timezone on the dashboard is presented on local time, while the timezone in the 'Export' files are presented on UTC time.</p>
<p><b>Reason of the unavailability</b></p>	<p>The field 'Reason' provides an explanation on the cause(s) of the unavailability.</p>
<p><b>Remarks</b></p>	<p>The field 'Remarks' provides more detailed information on the event that allows a full understanding of its potential impact on wholesale energy prices.</p>
<p><b>Type of Unavailability</b></p>	<p>The field 'Type of unavailability' indicates whether the unavailability was planned or not sorting the messages into two main types that may have different timeframes and implications on the markets.</p> <ul style="list-style-type: none"> <li>- "Planned unavailability" means a programmed change in capacity (for example: a maintenance, seasonal closing, etc.).</li> </ul>

	<ul style="list-style-type: none"> <li>- “Unplanned unavailability” means a not programmed change in capacity (for example: an outage, forced limitation).</li> </ul>
<b>Type of Event</b>	<p>The ‘Type of event’ details the subject of the unavailability.</p> <ul style="list-style-type: none"> <li>- ‘Production unavailability’ is used to report the unavailability of generation and production unit(s).</li> <li>- ‘Transmission unavailability’ refers to the unavailability of the transmission infrastructure.</li> <li>- ‘Consumption unavailability’ refers to the unavailability of electricity consumption unit(s).</li> <li>- ‘Other unavailability’ covers other types such as electric power storage unavailability etc.</li> </ul>
<b>Unavailable Capacity</b>	<p>The field ‘Unavailable capacity’ measures the capacity of the facility concerned that is affected by the event, i.e.: the capacity that will be unavailable due to the event.</p>
<b>Version</b>	<p>This is the version of the UMM for a specific event. The latest version is published on the dashboard and prior version are accessible by clicking on latest version.</p>

## 2.2 Mapping Elia Group Inside Information Platform – TransCust

Elia Group Inside Information Platform	TransCust Message List	TransCust Outage Dashboard
Affected Asset or Unit	Consumption Unit Name	Unit name
Affected Asset or Unit EIC Code	Consumption Unit EIC	
Available Capacity		
Bidding Zone		
Event Start	Start of outage	Start time
Event Status	Status	
Event Stop	End of outage	End time
Installed Capacity		Nominal Power
Market Participant	Consumer	
Market Participant Code		
Message ID		Message ID
Publication date/time	Message Date	
Reason of the Unavailability	Reason + Remark	Reason + Comment
Remarks		
Type of Event		
Type of Unavailability	Type	Outage type
Unavailable Capacity	Unavailable Power	Unavailable Power
Unit of Measurement		
Version	Version	

## 3. Operating TransCust

### 3.1 Access to the application

#### 3.1.1 Create an account

The consumer should first get access to the application of TransCust.

##### How to do

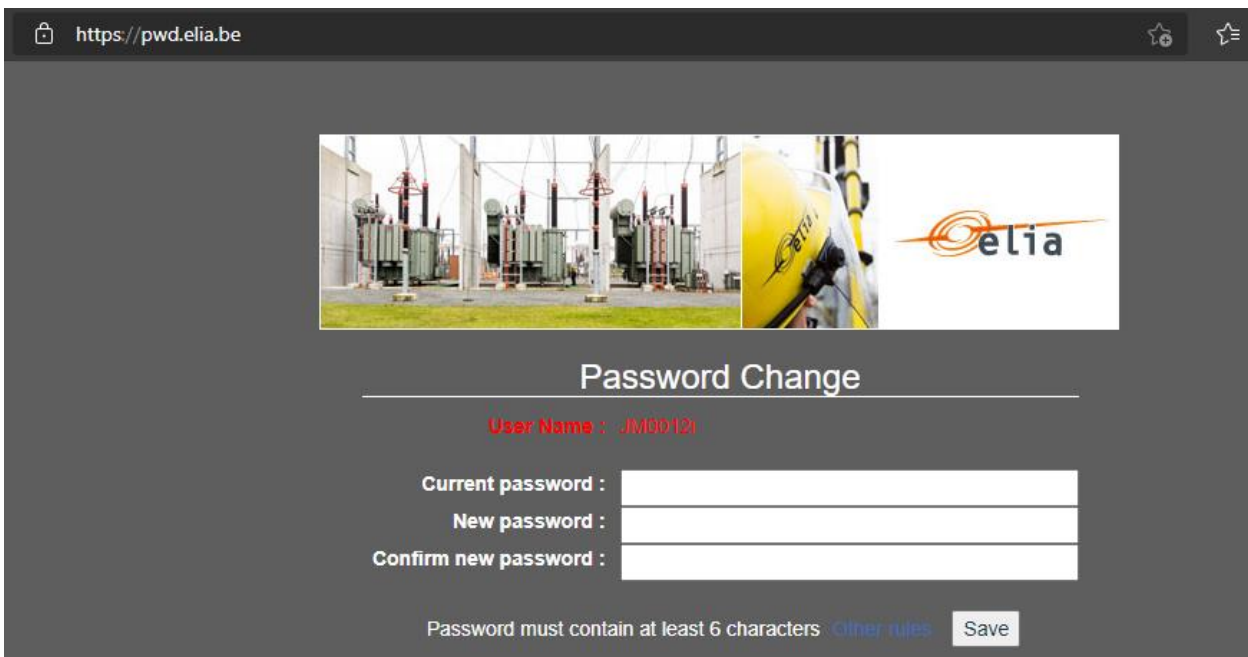
- Contact Elia Transparency via the email address : [Transparency@elia.be](mailto:Transparency@elia.be)
  - o Ask to create an account and you will receive an username and a password
- Log in with the username and password received on the following link: [TransCust - Prod \(elia.be\)](#)

#### 3.1.2 Change your password

Once logged in we advise you to change your password.

##### How to do

- Change your password via the following link: <https://pwd.elia.be>



https://pwd.elia.be

**Password Change**

User Name : JM00121

Current password :

New password :

Confirm new password :

Password must contain at least 6 characters [Other rules](#)

#### 3.1.3 Password forgotten

If you have forgotten password forgotten, you can create a new one.

##### How to do

- Contact Elia Transparency via the email address: [Transparency@elia.be](mailto:Transparency@elia.be)

#### 3.1.4 Password expired

Your password needs to be changed every 120 days. 10 days before it expires, you will receive a warning email recommending you to change it via the following link: <https://pwd.elia.be>

The email will look like this :

**From:** NoReply\_PROD@elia.be <NoReply\_PROD@elia.be>  
**Sent:** Tuesday, 18 May 2021 11:00  
**To:** Elia Group <XXXX@XXXX.XX>  
**Subject:** Elia Transparency Reporting: password expiration reminder

WARNING: your Elia password will expire

Dear Customer,

By this email we would like to inform you that the password for the Elia transparency platforms (TransProd and/or TransCust applications) will expire in X day(s) . We recommend you to change it as soon as possible by following the hyperlink : <https://pwd.elia.be>

If you need assistance, please contact our support during working hours: [transparencv@elia.be](mailto:transparencv@elia.be)

You current User ID is: XXXX  
The mail was sent to the following recipients: [XXXX@XXXX.XX](mailto:XXXX@XXXX.XX)

This is an automatic email, please do not reply to this email.  
Best regards  
Elia

If you haven't changed your password before it expired, you won't be able to connect to the link. You will therefore need to contact Elia Transparency via the email address: [\*\*Transparency@elia.be\*\*](mailto:Transparency@elia.be)

## 3.2 TransCust Application Content

### 3.2.1 Outage Dashboard

The Outage Dashboard serves to create new consumption outages. It also provides a list of the consumption outages sent by the consumer. In this list, the consumer can either edit or delete an item. Only the latest version of the consumption outage is shown.

### 3.2.2 Message List

The Message List provides a list of all the consumption outages sent by the Consumer. All versions of the consumption outages are here shown.

### 3.3 TransCust Information Exchange

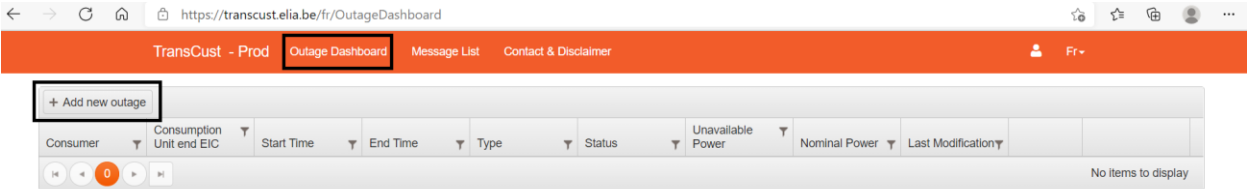
The sequence of actions will be illustrated by one test use case, “Elia Group”.

#### 3.3.1 Create an Urgent Market Message

The consumer can submit information about planned or unplanned consumption outages of more than 100MW.

**How to do**

- Go to the Outage Dashboard page then click on the button “Add new outage”.



- A form will appear and you will need to fill in the following information :
  - o Unit name
  - o Outage type : Planned, Unplanned
  - o Consumer Ref ID (Optional)
  - o Start time
  - o End time
  - o Nominal power
  - o Unavailable power
  - o Reason : ForeseenMaintenance Shutdown, Failure, Other
  - o Comments (Optional)

**Add new outage** ✕

**Unit name:** Elia Consumption U... ▾

**Outage type:** Planned ▾

**Outage iD:**

**Last version:**

**Consumer Ref ID (Optional):**

**Start time:** 20/05/2021 11:00

**End time:** 25/05/2021 11:00

**Nominal power:** 100

**Unavailable power:** 50.00

**Reason:** ForeseenMaintenance ▾

**Comments:**

- Submit the UMM by clicking on the “Update” button. It will then appear on the Outage Dashboard.

Consumer	Consumption Unit end EIC	Start Time	End Time	Type	Status	Unavailable Power	Nominal Power	Last Modification		
Elia Group	Elia Consumption Unit 1	20-May-2021 11:00	25-May-2021 11:00	Planned	Active	50	100	18-May-2021 09:46	<input type="button" value="✎ Edit"/>	<input type="button" value="🗑 Delete"/>



### 3.3.2 Update an Urgent Market Message

The Consumer can update previously sent information about planned or unplanned consumption outages with more up to date data.

**How to do**

- Select the consumption outage for which the information must be changed and click on the “Edit” button.

+ Add new outage									
Consumer	Consumption Unit end EIC	Start Time	End Time	Type	Status	Unavailable Power	Nominal Power	Last Modification	
Elia Group	Elia Consumption Unit 1	20-May-2021 11:00	25-May-2021 11:00	Planned	Active	50	100	18-May-2021 09:46	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

- A form will appear. You will be able to update any of the information of the consumption outage, with the exception of the Outage ID and Nominal power :
  - o Start time
  - o End time
  - o Unavailable power
  - o Reason
  - o Comments

**Edit outage** ✕

**Unit name:** Elia Consumption U...

**Outage type:** Planned

**Outage ID:** cd785165-d223-4f86-899f-02ff319b9fe7

**Last version:** 1

**Consumer Ref ID (Optional):**

**Start time:** 20/05/2021 12:00

**End time:** 25/05/2021 12:00

**Nominal power:** 100

**Unavailable power:** 60.00

**Reason:** Shutdown

**Comments:** Test

- Once all updated information filled in, you can send the new version of the UMM by clicking on the “Update” button. The updated data will then appear on the Outage Dashboard.

+ Add new outage									
Consumer	Consumption Unit end EIC	Start Time	End Time	Type	Status	Unavailable Power	Nominal Power	Last Modification	
Elia Group	Elia Consumption Unit 1	20-May-2021 12:00	25-May-2021 12:00	Planned	Active	60	100	18-May-2021 10:06	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

- The updated data can also be found on the Message List page.

Consumer	Consumpt... Unit Name	Consumpt... Unit EIC	Message Status	Message ID	Version	Type	Status	Message Date
Elia Group	Elia Consumption Unit 1	22WELIAUNI...-4	Validated	cd785165-d223-4f86-899f-02ff319b9fe7	2	Planned	Active	18-May-2021 10:06:23
Version submitted by user BELGRID\JM0012 through Web interface at 18/05/2021 10:06:23 Request status: Active Message version: 2 Consumer Ref ID: Start of outage: 20/05/2021 12:00 End of outage: 25/05/2021 12:00 Unavailable Power 60 Reason foreseen Shutdown Remark: Test Consumption unit: Elia Consumption Unit 1								
<input checked="" type="checkbox"/> Elia Group	Elia Consumption Unit 1	22WELIAUNI...-4	Validated	cd785165-d223-4f86-899f-02ff319b9fe7	1	Planned	Active	18-May-2021 09:46:41
Version submitted by user BELGRID\JM0012 through Web interface at 18/05/2021 09:46:41 Request status: Active Message version: 1 Consumer Ref ID: Start of outage: 20/05/2021 11:00 End of outage: 25/05/2021 11:00 Unavailable Power 50 Reason foreseen ForeseenMaintenance Remark: Consumption unit: Elia Consumption Unit 1								

### 3.3.3 Delete an Urgent Market Message

The consumer can delete previously sent information about planned or unplanned consumption outages if not correct.

#### How to do

- Select the consumption outage for which the information must be deleted and click on the “Delete” button.

Consumer	Consumption Unit end EIC	Start Time	End Time	Type	Status	Unavailable Power	Nominal Power	Last Modification	Edit	Delete
Elia Group	Elia Consumption Unit 1	20-May-2021 12:00	25-May-2021 12:00	Planned	Active	60	100	18-May-2021 10:06	<input type="checkbox"/>	<input checked="" type="checkbox"/>

- A form will appear. You will need to specify the reason why the consumption outage is deleted before confirming the information by clicking on either the “Cancel Planned Outage” or the “Withdraw Outage” button.

**Delete outage?**

You want to delete Outage cd785165-d223-4f86-899f-02ff319b9fe7 for unit Elia Consumption Unit 1 (60 MW of unavailability)

- If you want to update the value of the unavailable power during this planned outage, please don't delete it but modify it in the Edit Screen.
- If you want to cancel a planned outage (for instance if a maintenance was really planned, but is no more scheduled), choose "Cancel outage".
- If the outage was submitted by error (unavailability was not planned in version 1), you can withdraw the outage by pressing the "withdraw outage" button.
- Please note when an outage is cancelled or withdrawn it is not possible to edit it anymore.
- **Comments (delete reason by user is mandatory)**

### 3.4 Verification of UMM publication

When the consumer has submitted information about planned or unplanned consumption outages, he should verify if the UMM is well available on the different sources of information, notably on TransCust, on the Elia Group Inside Information Platform, on the webfeed and/or on the feed Outlook.

#### 3.4.1 TransCust

On the application TransCust, the information about the consumption outage can be found both on the Outage Dashboard and the Message List pages.

##### Outage Dashboard

On the Outage Dashboard page, only the last version of the UMM is shown.

Consumer	Consumption Unit end EIC	Start Time	End Time	Type	Status	Unavailable Power	Nominal Power	Last Modification	
Elia Group	Elia Consumption Unit 1	20-May-2021 12:00	25-May-2021 12:00	Planned	Active	60	100	18-May-2021 10:06	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

##### Message List

On the Message List page, all versions of the UMM is shown.

Consumer	Consumpt... Unit Name	Consumpt... Unit EIC	Message Status	Message ID	Version	Type	Status	Message Date
Elia Group	Elia Consumption Unit 1	22WELIAUNI...--4	Validated	cd785165-d223-4f86-899f-02f319b9fe7	2	Planned	Active	18-May-2021 10:06:23
Elia Group	Elia Consumption Unit 1	22WELIAUNI...--4	Validated	cd785165-d223-4f86-899f-02f319b9fe7	1	Planned	Active	18-May-2021 09:46:41

The link for the application TransCust is the following : [TransCust - Prod \(elia.be\)](https://transcust.elia.be)

#### 3.4.2 Elia Group Inside Information Platform

On Elia Group Inside Information Platform, the information about the consumption outage can be found in the dashboard by setting the right filters.

##### Short view

Only the last version of the UMM is shown under the short view.

UMM Unavailabilities of electricity facilities
UMM Other market information

**Publication date**  
 13/05/2021 - 20/05/2021

**Bidding Zone**  
 Select items

**Market Participant**  
 Elia Group

**Event Status**  
 Select items

**Type of Event**  
 Consumption unavailability

**Type of Unavailability**  
 Select items

**Affected Asset or Unit**  
 Select items

**Fuel Type**  
 Select items

Event date
Publication date: 13/05/2021 - 20/05/2021
Market Participant: Elia Group
Type of Event: Consumptionunavailability

Export
Clear filter
Search

Publication date/time	Version	Event Status	Type of Event	Type of Unavailability	Available Capacity	Installed Capacity	Affected Asset or Unit	Fuel Type	Event Start	Event Stop
18/05/2021 10:06	02				40.00 MW	100.00 MW	Elia Consumption Unit 1		20/05/2021 12:00	25/05/2021 12:00

### Full view

All versions of the UMM are shown under the full view.

[Back](#)

Version 2 on 18/05/2021 10:06 , Consumption unavailability from 20/05/2021 12:00 to 25/05/2021 12:00, 60MW out of 100MW installed.			
<b>Publication date/time</b>	18/05/2021 10:06	<b>Type of Event</b>	Consumption unavailability
<b>Event Status</b>	Active	<b>Event Start</b>	20/05/2021 12:00
<b>Unavailable Capacity</b>	60	<b>Available Capacity</b>	40
<b>Market Participant</b>	Elia Group	<b>Market Participant Code</b>	10X1001A1001A094
<b>Reason of the Unavailability</b>	Shutdown - Test	<b>Affected Asset or Unit</b>	Elia Consumption Unit 1
		<b>Remarks</b>	
<b>Bidding Zone</b>	10YBE-----2	<b>Event Stop</b>	25/05/2021 12:00
<b>Message ID</b>	cd785165-d223-4f86-899f-0_002	<b>Installed Capacity</b>	100
		<b>Affected Asset or Unit EIC Code</b>	22WELIAUNIT1---4
<b>Type of Unavailability</b>	Planned		
<b>Unit of Measurement</b>	MW		

Version 1 on 18/05/2021 09:46 , Consumption unavailability from 20/05/2021 11:00 to 25/05/2021 11:00, 50MW out of 100MW installed.			
<b>Publication date/time</b>	18/05/2021 09:46	<b>Type of Event</b>	Consumption unavailability
<b>Event Status</b>	Active	<b>Event Start</b>	20/05/2021 11:00
<b>Unavailable Capacity</b>	50	<b>Available Capacity</b>	50
<b>Market Participant</b>	Elia Group	<b>Market Participant Code</b>	10X1001A1001A094
<b>Reason of the Unavailability</b>	ForeseenMaintenance	<b>Affected Asset or Unit</b>	Elia Consumption Unit 1
		<b>Remarks</b>	
<b>Bidding Zone</b>	10YBE-----2	<b>Event Stop</b>	25/05/2021 11:00
<b>Message ID</b>	cd785165-d223-4f86-899f-0_001	<b>Installed Capacity</b>	100
<b>Type of Unavailability</b>	Planned	<b>Affected Asset or Unit EIC Code</b>	22WELIAUNIT1---4
<b>Unit of Measurement</b>	MW		

The link for the Elia Group Inside Information Platform is the following : [Elia Group Inside Information Platform](#)

### 3.4.3 Feed ACER

The Feed for ACER only covers UMMs of the current day.

```

<?xml version="1.0" encoding="utf-8"?>
<feed xmlns="http://www.w3.org/2005/Atom">
  <title type="text">UMM Elia Group</title>
  <id>https://www.elia.europa.eu/ev/elia-group-ipp/</id>
  <updated>2021-05-18T08:06:24Z</updated>
  <author>
    <name>Elia Group</name>
    <link rel="self" href="https://www.elia.europa.eu/ev/elia-group-ipp/">
  </author>
  <entry>
    <id>https://griddata.elia.be/eliabecontrols.acc/interface/Acer/Info/cd785165-d223-4f86-899f-02ff319b9f72/</id>
    <title type="text">UMM Consumptionunavailability Elia Consumption Unit 1 2021-05-18 08:06:24Z</title>
    <summary type="text">
      <![CDATA[
        <div style="display: flex; justify-content: space-between; border-bottom: 1px solid #ccc; margin-bottom: 10px;">
          <span>UMM Unavailabilities of electricity facilities</span>
          <span>UMM Other market information</span>
        </div>
        <div style="margin-bottom: 10px;">
          <input style="width: 100%; border: 1px solid #ccc;" type="text" value="Search in all fields"/>
        </div>
        <div style="display: flex; flex-wrap: wrap;">
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Publication date</b>
            13/05/2021 - 20/05/2021
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Bidding Zone</b>
            Select items
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Market Participant</b>
            Elia Group
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Event Status</b>
            Select items
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Type of Event</b>
            Consumption unavailability
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Type of Unavailability</b>
            Select items
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Affected Asset or Unit</b>
            Select items
          </div>
          <div style="width: 25%; border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">
            <b>Fuel Type</b>
            Select items
          </div>
        </div>
        <div style="margin-bottom: 10px;">
          <div style="display: flex; justify-content: space-between; border-bottom: 1px solid #ccc;">
            <span>Event date</span>
            <span>Publication date: 13/05/2021 - 20/05/2021</span>
            <span>Market Participant: Elia Group</span>
            <span>Type of Event: Consumptionunavailability</span>
          </div>
        </div>
        <div style="display: flex; justify-content: space-between; margin-bottom: 10px;">
          <span>Export</span>
          <span>Clear filter</span>
          <span>Search</span>
        </div>
        <table border="1" style="width: 100%; border-collapse: collapse;">
          <thead>
            <tr>
              <th>Publication date/time</th>
              <th>Version</th>
              <th>Event Status</th>
              <th>Type of Event</th>
              <th>Type of Unavailability</th>
              <th>Available Capacity</th>
              <th>Installed Capacity</th>
              <th>Affected Asset or Unit</th>
              <th>Fuel Type</th>
              <th>Event Start</th>
              <th>Event Stop</th>
            </tr>
          </thead>
          <tbody>
            <tr>
              <td>18/05/2021 10:06</td>
              <td>02</td>
              <td><img alt="Lightning bolt icon" /></td>
              <td><img alt="Factory icon" /></td>
              <td><img alt="Gears icon" /></td>
              <td>40.00 MW</td>
              <td>100.00 MW</td>
              <td>Elia Consumption Unit 1</td>
              <td></td>
              <td>20/05/2021 12:00</td>
              <td>25/05/2021 12:00</td>
            </tr>
          </tbody>
        </table>
      </div>
    </summary>
    <link rel="alternate" href="https://griddata.elia.be/eliabecontrols.acc/interface/Acer/Info/cd785165-d223-4f86-899f-02ff319b9f72/">
    <content type="text">cd785165-d223-4f86-899f-02ff319b9f72/</content>
  </entry>
</feed>

```

The link for the Feed ACER is the following : <https://griddata.elia.be/eliabecontrols.prod/interface/Acer/Urgent-MarketMessagesFeed>

### 3.4.4 Feed Outlook

To have access to the Feed Outlook, the market participant needs to add a new Feed to his mailbox. The link to be added is the following: <https://griddata.elia.be/eliabecontrols.prod/interface/Acer/UrgentMarketMessagesFeed?htmlContent=true>. On the Feed Outlook, the information about unavailabilities will look like this:

UMM Consumption unavailability - Planned - Elia Consumption Unit 1

#### Elia Group

Posted On Tue 18/05/2021 10:06

Feed UMM Elia Group

<b>Publication date/time</b>	18/05/2021 08:06:24 UTC
<b>Market Participant</b>	Elia Group
<b>Market Participant Code</b>	10X1001A1001A094
<b>Type of Event</b>	Consumption unavailability
<b>Event Status</b>	Active
<b>Type of Unavailability</b>	Planned
<b>Reason of the Unavailability</b>	Shutdown - Test
<b>Remarks</b>	
<b>Affected Asset or Unit</b>	Elia Consumption Unit 1
<b>Affected Asset or Unit EIC Code</b>	22WELIAUNIT1---4
<b>Bidding Zone</b>	10YBE-----2
<b>Unavailable Capacity</b>	60 MW
<b>Available Capacity</b>	40 MW
<b>Installed Capacity</b>	100 MW
<b>Event Start</b>	20/05/2021 10:00:00 UTC
<b>Event Stop</b>	25/05/2021 10:00:00 UTC
<b>Message ID</b>	cd785165-d223-4f86-899f-0_002

[View article...](#)


The link can also be found on the [Elia Group Inside Information Platform](#) under Useful links by clicking on “Subscribe to Webfeed”.

### Useful links

**Login UMM Editor**

 Access your UMM Editor for creating and publishing other inside market information.

**Subscribe to Webfeed**

 Use this link to subscribe and receive UMMs notifications directly in your Outlook or webfeed reader.

### 3.4.5 What if the UMM is not found on one or many of the sources of information

If the UMM happens to not be submitted to one or many of the sources of information, several situations can have occurred.

If you have troubles figuring out what is the cause of the failure, do not hesitate to contact us via the email address:

**[Transparency@elia.be](mailto:Transparency@elia.be)**

## 4. Contacts

In case of any questions please do not hesitate to contact us via the following email address: **[Transparency@elia.be](mailto:Transparency@elia.be)**

## Contact



### Project spokesperson

Dr Name Surname | **T** +32 XXXX XXXX | **M** +32 XXXX XXXX | [name.surname@elia.be](mailto:name.surname@elia.be)

### Elia Transmission Belgium SA/NV

Boulevard de l'Empereur 20 | Keizerslaan 20 | 1000 Brussels | Belgium